

**ASSIGNMENT-1**  
**B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Food & Beverage Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** Write the procedure in selection of a supplier.
- Q2)** Discuss the steps in a control cycle of a hotel.
- Q3)** What is the significance of Delivery Invoice receiving report? How it is generated? Explain.
- Q4)** Explain the concepts of (a) FIFO (b) LIFO
- Q5)** What is Menu Engineering? Explain.

**ASSIGNMENT-2**  
**B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Food & Beverage Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)* Discuss various types of costs.
- Q2)* Discuss the procedure in production planning.
- Q3)* Explain the major responsibilities of a Server.
- Q4)* Write the legal formalities in purchasing of Liquors.
- Q5)* Explain the working procedure of Beverage dispensing equipment.



**ASSIGNMENT-1**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Accommodation Operations**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)*** Define forecasting. Explain the methods in forecasting room revenue.
- Q2)*** Explain the functions of Management.
- Q3)*** What is Occupancy ratio? Discuss in detail.
- Q4)*** Write the structure of hotel income statement.
- Q5)*** What is Equivalent Occupancy? Discuss.

**ASSIGNMENT-2**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Accommodation Operations**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)* Determine the elements of Revenue Management.
- Q2)* Explain the internal sources of recruitment.
- Q3)* Examine the Tools of Selection.
- Q4)* Explain the incentive programs in detail.
- Q5)* Explain the methods of performance Appraisal in brief.



**ASSIGNMENT-1**  
**B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Housekeeping Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** Write the organisational structure of Housekeeping department.
- Q2)** Discuss the classification of Hotels.
- Q3)** Discuss the importance of communication between Housekeeping and other departments.
- Q4)** Explain the classification of Cleaning Equipments.
- Q5)** Discuss the responsibilities of Housekeeping Personnel.

**ASSIGNMENT-2**  
**B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Housekeeping Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** What are Cleaning agents? Explain.
- Q2)** Explain the manual procedure of Cleaning.
- Q3)** What is a Work Card? How it is useful? Explain.
- Q4)** How do you clean lobbies? Explain.
- Q5)** How do you clean restaurants? Explain.



**ASSIGNMENT-1**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Information Technology for Hotel Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** Explain the role of computers in Front Office.
- Q2)** Discuss the importance of computers in Management.
- Q3)** What is MIS? Write its significance.
- Q4)** Write the steps in Data Life Cycle.
- Q5)** Discuss the steps in Decision Making Process.

**ASSIGNMENT-2**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Information Technology for Hotel Management**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** Explain the steps SDLC.
- Q2)** Discuss the role of MIS in marketing.
- Q3)** What is HRIS? Discuss.
- Q4)** What is Batch Processing? Explain.
- Q5)** Discuss various gadgets used in data transformation.





**ASSIGNMENT-1**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Communication & Soft Skills**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** What is Business Communication? Write it's importance.
- Q2)** Write the objectives of Communication in the hotel industry.
- Q3)** Discuss about barriers of Communication.
- Q4)** Define 'On the Job Communication'. Why it is important? Explain.
- Q5)** What is a Sales Letter? Discuss it's importance.

**ASSIGNMENT-2**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Communication & Soft Skills**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** What is a Seminar? Explain the process of conducting Seminar.
- Q2)** Write a format of a letter relating to foreign trade.
- Q3)** What is a Report? Explain the types of Reports.
- Q4)** Discuss the different types of communication with reference to OJT.
- Q5)** Suggest measures to improve interpersonal communication.



**ASSIGNMENT-1**  
**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Hotel Engineering & Maintenance**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** Discuss the role and importance of Maintenance Department in the hotel.
- Q2)** What is Lumpsum contract? Discuss in brief.
- Q3)** What is price rate? How do you fix the price for maintenance? Explain.
- Q4)** Write the determinants of equipment replacement policy.
- Q5)** Define Excessive Maintenance. Write the consequences of Excessive Maintenance.

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**BHM DEGREE EXAMINATION, JUNE/JULY - 2020**  
**(Third Year)**  
**Hotel Engineering & Maintenance**  
**MAXIMUM MARKS: 30**  
**Answer ALL Questions**

- Q1)** What are the provisions of Replacement policy.
- Q2)** Discuss the procedure to know the hardness of water.
- Q3)** Explain the types of plumbing equipments.
- Q4)** What is the need for construction of ceiling ? Explain.
- Q5)** How do you prevent dampness? Explain

