

**(101HM21)**

M.A. DEGREE EXAMINATION, APRIL 2022.

First Semester

HUMAN RESOURCE MANAGEMENT

Paper I : PERSPECTIVES OF MANAGEMENT

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Henry Fayol
- (b) Definition of Management
- (c) Nature of Planning
- (d) Planning Strategy
- (e) Line and Staff
- (f) Need for Delegation
- (g) Job Enrichment
- (h) Morale
- (i) Preventive Control
- (j) Aggressive Leader

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. What are the different types of Business Organisation?
3. Distinguish between Formal and Informal Organisation.
4. Critically examine any one of the theories of Motivation.
5. Briefly explain the process of controlling.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. “Is Management Science or an Art”. Discuss.
7. Evaluate the process involved in Decision Making.
8. What are the advantages and disadvantages of Decentralisation of Authority?
9. Define ‘Control’. What are the essentials of effective control system?

**(102HM21)**

M.A. DEGREE EXAMINATION, APRIL 2022.

First Semester

HUMAN RESOURCE MANAGEMENT –

Paper II : HUMAN RESOURCE MANAGEMENT

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Scope of HRM
- (b) Job Description
- (c) HR Inventory
- (d) Telephonic Interview
- (e) Aptitude test
- (f) Career paths
- (g) Exit Interview
- (h) Need for compensation
- (i) Absenteeism
- (j) Domestic Enquiry

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. Define 'HRM'. Outline briefly the objectives of HRM.
3. What is the process involved in Job Analysis?
4. What are the sources of Recruitment of Employees?
5. Explain the importance of Career Planning.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. What do you understand by HRP? Examine the need and importance of HRP.
7. Briefly discuss the internal and external environments that affect HRM programmes.
8. What are the different methods of Performance Appraisal?
9. Define 'Wage'. Outline the methods of Wage payments.

**(103HM21)**

M.A. DEGREE EXAMINATION, APRIL 2022.

First Semester

HUMAN RESOURCE MANAGEMENT –

Paper III : MANAGERIAL ECONOMICS

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Concept of Managerial Economics
- (b) Production Function
- (c) Risk and Uncertainty
- (d) Duopoly
- (e) Concept of Price Discrimination
- (f) Fiscal Policy
- (g) FDI
- (h) Need for Industrial Finance

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. Define 'Firm'. What are the objectives of Firms?
3. Define 'Cost'. What are the determinants of costs.
4. Outline the different phases of Business Cycles.
5. Write some important suggestion to promote PPP.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. What is meant by Demand? What are the various determinants of Demand?
7. Explain how price is determined under perfect competition.
8. Define 'National Income'. Outline the methods available for calculation of National Income.
9. Examine the impact of LPG on Indian Economy.

**(104HM21)**

M.A. DEGREE EXAMINATION, APRIL 2022.

First Semester

Human Resource Management

Paper IV : HR SKILLS

Time : Three hours

Maximum : 70 marks

SECTION A — (5 × 4 = 20 marks)

Answer any FIVE of the following.

1. (a) Written Communication
- (b) Concept of Motivation
- (c) Semantic Noise
- (d) Feed Back
- (e) Poor Listening
- (f) Speaking skills
- (g) Negotiating skills
- (h) Grapevine Communication
- (i) Business Letter
- (j) Termination order

SECTION B — (2 × 10 = 20 marks)

Answer any TWO of the following.

2. What are the different types of Communication?
3. Briefly write about the Barriers of Communication.
4. What precautions are required while conducting a meeting?
5. Prepare a model of an appointment letter of your choice.

SECTION C — (2 × 15 = 30 marks)

Answer any TWO of the following.

6. Define 'Communication'. Discuss about various objectives and functions of Communication.
  7. Suggest important measures to improve Listening skills.
  8. "Interview plays a vital role in selection of candidates". Suggest measures to improve interview skills.
  9. What precautions are observed while writing a Report?
-