

**(DHHM01/DBM01/  
DMM01/DHRM01/  
DFM01/DIB01/  
DIM01/DBFM01)**

P.G. HHM/BM/MM/HRM/FM/IB/  
IM/BFM DIPLOMA EXAMINATION,  
DECEMBER 2019.

First Year

**PERSPECTIVES OF MANAGEMENT**

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. Define Management. Discuss the scope and process of Management.
2. Highlight the 14 principles of management given by Fayol.
3. “Decision making is the primary task of management”. Discuss this statement and explain the decision making process.
4. Explain the causes of Line and Staff Conflict.
5. What do you mean by Staffing? Discuss the selection process.
6. Define Communication. Explain the process of two way communication.
7. What is leadership? Discuss the merits and demerits of controlling style and dynamic style of leadership.
8. What are the essentials of an effective control? Discuss the design of an effective control system.
9. What are the objectives of planning? Explain management by objectives and management by exception.
10. Explain the concept of management and current management development in India.

**(DHHM 02)**

P.G. DIPLOMA EXAMINATION,  
DECEMBER 2019.

First Year

PGDHHM

MANAGEMENT OF HEALTH SYSTEMS

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. What are the various health indicators for all age groups?
  2. Give an overview on various levels of Health Care.
  3. Discuss the several Indian systems of medicine.
  4. Discuss the effects of borne and surface infections.
  5. Write in detail about intestinal infections.
  6. Briefly examine the achievements of National Health Policy.
  7. Explain the role of Government in controlling accidents.
  8. What is meant by communicable and non-communicable diseases? Distinguish between them.
  9. Briefly explain the causes for obesity and diabetes.
  10. Explain the importance of Ayurveda and Siddha for the cure of certain diseases.
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**(DHHM 03)**

P.G. DIPLOMA (HHM) EXAMINATION,  
DECEMBER 2019.

First Year

MEDICAL TERMINOLOGY, RECORDS AND INSURANCE

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. Discuss the importance of diagnostic and nursing records in hospitals. How they are useful for better treatment?
  2. Describe the general and specialty hospitals in India.
  3. Discuss the maintenance of medicolegal records in Hospitals.
  4. Discuss the Indian and International Insurance Plans in brief.
  5. Explain the Gynecology services available in Government and private hospitals.
  6. Explain the functions of causality and emergency words in hospitals.
  7. Discuss the merits and demerits of Ayurveda and Naturopathy.
  8. Write short notes on the following :
    - (a) Pediatric services in hospitals
    - (b) Policies of ESI
    - (c) Intensive Care Units.
  9. Define Insurance. Discuss the general principles of medical insurance. Compare the services and settlements of private and government insurance.
  10. What are the economics of life and health insurance?
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**(DHHM 04)**

P.G. DIPLOMA EXAMINATION,  
DECEMBER 2019.

First Year

PGDHHM

DIAGNOSTIC, SUPPORT AND UTILITY SERVICES

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. Describe the ambulance services in hospitals.
  2. Give an account of nursing services.
  3. Describe the sterile supply services in hospitals.
  4. Explain the security services in hospitals.
  5. Bring out the records maintained laboratories.
  6. Elucidate the waste management practices followed in hospitals.
  7. Elucidate the importance of dietary services.
  8. Illustrate the preparedness for disaster management.
  9. Explain the emergency services available in hospitals.
  10. Discuss the maintenance of intensive care unit.
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**(DHHM 05)**P.G. DIPLOMA EXAMINATION,  
DECEMBER 2019.

PGDHHM

HOSPITAL ACCOUNTING AND HOSPITAL LAWS

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. State the law of contracts applicable to doctors.
  2. State balance sheet with imaginary figures.
  3. Describe the organisation of materials management.
  4. Explain the duties of store-keeper.
  5. How is EOQ computed? Explain with numerical example.
  6. Explain the subsidiary books maintained by hospitals.
  7. How are different kinds of stock levels maintained? Explain.
  8. Elucidate the applicability of consumer protection Act.
  9. What are the principles of accounting?
  10. Discuss the records maintained in the management of materials.
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