# (DTTM01)

#### **ASSIGNMENT - 1**

# P.G. DIPLOMA EXAMINATION MARCH, 2023.

Travel and Tourism Management

#### PRINCIPLES OF TOURISM

MAXIMUM: 30 MARKS

# ANSWER ALL QUESTIONS

- 1. How does tourism influences the country's economy? Explain.
- 2. Discuss in detail the nature and scope of tourism.
- 3. Write a note on evolution of tourism in India.
- 4. Discuss in detail the factors influencing the growth of tourism in recent times.
- 5. What are the minimum prerequisites of a tourism accomodation?

# P.G. DIPLOMA EXAMINATION MARCH, 2023.

Travel and Tourism Management

#### PRINCIPLES OF TOURISM

MAXIMUM: 30 MARKS

ANSWER ALL QUESTIONS

- 1. Write a note on functions and duties of a travel agent.
- 2. Explain the concept of Tourism marketing.
- 3. Discuss in detail the importance of cuisine as a tourism service.
- 4. Explain the impact of tourism on tourist destinations.
- 5. How does tourism impacts the environment of a country? Explain.

P.G. DIPLOMA EXAMINATION, MARCH, 2023.

Travel and Tourism Management

COMMUNICATIONS SKILLS

MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Write a note on communication networks.
- 2. State the merits and demerits of written communication.
- 3. Explain the power of non-verbal communication.
- 4. List out the benefits of listening and also explain.
- 5. Give an overview on negotiation skills of a manager.

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COMMUNICATIONS SKILLS

MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Discuss in detail about pre-presentation jitters.
- 2. Write a specimen of bad news letter and good news letter.
- 3. Explain how to attract global audience.
- 4. Enumerate the realities of public relations.
- 5. Write about the essentials of a good report writing.

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TRAVEL AGENCY MANAGEMENT

MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Bring out the elements considered during planning stage of travel agency.
- 2. Enumerate the importance of quality management in tourism.
- 3. Explain the use of technology in tourism management.
- 4. Give an overview on management of in-house operations.
- 5. How to sell tourism products through distribution channels? Explain.

P.G. DIPLOMA EXAMINATION, MARCH, 2023.

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TRAVEL AGENCY MANAGEMENT

MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Discuss about marketing of tour packages.
- 2. How to deal with tourist transport suppliers?
- 3. Write a note on promotional campaigns of travel agencies.
- 4. Discuss about the unorganised hospitality operations.
- 5. State the functions of house keeping sector in tourism.

# **(DTTM04)**

# **ASSIGNMENT - 1**

# P.G. DIPLOMA DEGREE EXAMINATION, MARCH, 2023.

Travel and Tourism Management

# TOURISM PRODUCTS MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Give a classification of tourism services.
- 2. Define service. Give the characteristics of services.
- 3. Describe "developing culture as a tourism product".
- 4. How to design a religious tourism product?
- 5. What are various health tourism products?

# P.G. DIPLOMA DEGREE EXAMINATION, MARCH, 2023.

Travel and Tourism Management

# TOURISM PRODUCTS MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Enumerate the resort designing process.
- 2. Write a note on Delhi-Agra-Jaipur heritage circuit in India.
- 3. Discuss about various museums in India.
- 4. Describe the importance of Tirupati in attracting tourists in Andhra Pradesh.
- 5. Briefly explain various festivals celebrated in Andhra Pradesh.

#### P.G. DIPLOMA EXAMINATION MARCH 2023.

Travel and Tourism Management

# COMPUTER APPLICATIONS IN TOURISM AND TRAVEL MANAGEMENT MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Explain various types of information.
- 2. Give an overview on computer aided decision making.
- 3. Define computers. Give its classification.
- 4. Briefly explain about network topologies.
- 5. Enumerate the role of MIS in management functions.

#### P.G. DIPLOMA EXAMINATION MARCH 2023.

Travel and Tourism Management

# COMPUTER APPLICATIONS IN TOURISM AND TRAVEL MANAGEMENT MAXIMUM: 30 MARKS ANSWER ALL QUESTIONS

- 1. Explain the significance of management information system.
- 2. Describe the importance of computers for travel agencies.
- 3. What is an internet? What are its pros and cons?
- 4. Discuss about privacy issues with computerisation.
- 5. Enumerate the legal dimensions of computerisation.