

**(DHHM/DBM/  
DMM/DHRM/  
DFM/DIB/  
DIM/DBFM 01)**

P.G. DIPLOMA EXAMINATION, NOVEMBER 2021.

PGDIB

**PERSPECTIVES OF MANAGEMENT**

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carries equal marks.

1. Explain the effects of external factors on management process.
  2. What do you understand by management by objectives? Enumerate its advantages in planning process.
  3. State the importance of decision making techniques. Explain the phases of a decision – making process.
  4. “Management is a multi-disciplinary”. Support the statement with suitable examples.
  5. Explain the traditional principles of organisation structure.
  6. What is decentralisation? In what ways decentralisation overcome the draw backs of centralisation.
  7. Explain the theories of motivation. What are the various incentives assigned in an organisation to motivate the employees.
  8. Explain the role of communication in an organisation. Do you think that Indian organisations are updating their communication patterns now a days? Support your answer with suitable examples.
  9. Mention a few critics regarding the social responsibilities of business in recent scenario.
  10. What are the major differences and similarities between PERT and CPM?
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**(DHMM 02)**

P.G. DIPLOMA EXAMINATION, NOVEMBER 2021.

First Year

PGDHMM

MANAGEMENT OF HEALTH SYSTEMS

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. What is environmental health? Write the health effects related to environment.
  2. Enlist the health indicators and write a note on concept of health.
  3. Give an overview on health care delivery system.
  4. Write a note on ayurvedic system of medicine.
  5. Mention the objectives and features of national health policy.
  6. What are communicable diseases? Write the epidemiology of tuberculosis.
  7. Define zoonosis. Write the types, mode of transmission and preventive measures of zoonotic diseases.
  8. Explain the types, symptoms and preventive measures of skin infections.
  9. Differentiate communicable and non communicable diseases and briefly write the causes of obesity.
  10. Write the epidemiology of coronary heart disease.
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**(DHHM 03)**

P.G. DIPLOMA EXAMINATION, NOVEMBER 2021.

First Year

PGDHHM

**MEDICAL TERMINOLOGY, RECORDS AND INSURANCE**

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. Write an essay on preventive and curative medical care in general and specialty hospitals?
  2. Write about the common terms are in pediatric and dental services?
  3. Write in detail about maintenance of operation theatres records.
  4. Explain in detail about administration of health insurance schemes like CGHS and ESI.
  5. Explain the various emergency services of hospital.
  6. Describe the security services department of hospital.
  7. Write a short note on the following :
    - (a) Reiki
    - (b) Analysis of risks
  8. Discuss in detail about maintenance of intensive care unit records.
  9. Write an essay on population insurance regulations.
  10. Write a detail note on Indian and international insurance plans.
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**(DHHM 04)**

P.G. DIPLOMA EXAMINATION,  
NOVEMBER 2021.

First Year

PGDHMM

DIAGNOSTIC, SUPPORT AND UTILITY SERVICES

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. Discuss detail about operation theatre services in hospitals.
  2. What is radiation hazards? Write how to manage radiation?
  3. Explain about dietary services at hospitals.
  4. Write an essay on hospital acquired infection and prevention measures.
  5. Discuss detail about transportation system and ambulance services.
  6. Write about sanitation and waste management.
  7. Write a short note on the following
    - (a) Pharmacy services
    - (b) Clinical services.
  8. Explain about sterile supply services in hospitals.
  9. Explain about nursing services.
  10. Explain about fire fighting and security services.
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**(DHHM 05)**

P.G. DIPLOMA EXAMINATION, NOVEMBER 2021.

First Year

PGDHHM

**HOSPITAL ACCOUNTING AND HOSPITAL LAWS**

Time : Three hours

Maximum : 70 marks

Answer any FIVE questions.

All questions carry equal marks.

1. What is hospital accounting? Explain the accounting concepts and principles.
  2. Define Ledger, cash book, trial balance, trading account and balance sheet.
  3. What is materials management? Explain the principles of materials handling.
  4. Explain the duties and responsibilities of stores in-charge in hospitals.
  5. What is inventory? Explain in brief the inventory control techniques of EOQ, EPQ and ABC analysis.
  6. What are the factors influencing the determination of stock levels in hospitals.
  7. Explain the law of contract applicable to doctors.
  8. Explain the medico legal issues at present day of environment.
  9. Illustrate the applicability of consumer protection act to patients in hospitals.
  10. Explain the salient features of amended companies act.
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