

Total No. of Questions : 10]

DICS31

**B.A./B.Com./B.Sc./BHM/BBA/BBM DEGREE
EXAMINATION, JUNE/JULY - 2019
Third Year
SCIENCE & CIVILIZATION (Part - I)**

Time : 1½ Hours

Maximum Marks : 50

SECTION - A

(2 x 13 = 26)

Answer any two questions

- Q1)** Explain in detail about paleolithic age.
పాలియోలిథిక్ యుగమును గూర్చి వివరముగా వివరించుము.
- Q2)** Describe Babylonian numerical system.
బేబిలోనియన్ వాసుల సంఖ్యా విధానమును వివరించుము.
- Q3)** Write the importance of vitamins.
విటమిన్ల ప్రాముఖ్యతను వివరించుము.
- Q4)** Give an account on the invention of wheel.
చక్రము యొక్క ఆవిష్కరణ పై ఒక వ్యాసమును వ్రాయుము.
- Q5)** Explain the problem with conventional energy source with suitable example.
సాంప్రదాయ శక్తి వనరుల సమస్యలు సరైన ఉదాహరణలతో వివరించుము.
- Q6)** Give an account on artificial insemination.
కృత్రిమ గర్భదారణ గూర్చి వివరించుము.

SECTION - B

Answer any three questions

(3 x 4 = 12)

- Q7)** a) Gizah pyramid
గిజ పిరమిడ్
- b) Radio
రేడియో
- c) Stoneage
రాతియుగము
- d) ICBM
ఐ.సి.బి.ఎమ్
- e) Hybridisation
సాంకర్యము
- f) Biogas
బయోగ్యాస్

- g) Freedom
స్వేచ్ఛ
- h) Vaccination
టీకాలు
- i) Planet
గ్రహము

SECTION - C
Answer all questions

(3 × 4 = 12)

Q8) Fill in the blanks :

- a) Osteomalasia is due to _____
ఓస్టియో మలేసియా దేని వలన వచ్చును.
- b) Full form of RADAR _____
రేడార్ని నిర్వచించుము.
- c) PVC is a _____
పి.వి.సి. అనగా నేమి.
- d) Function of cortisones.
కార్టిసోన్స్ యొక్క విధి

Q9) Choose the correct word.

- a) Quinine is for
క్విన్యైన్ దేని కొరకు
- | | |
|-------------------------|---|
| i) Filaria
బూరకళపు | ii) Fever
జ్వరము |
| iii) Malaria
మలేరియా | iv) Cold and cough
జలుబు మరియు దగ్గు |
- b) Diabetes can be treated with
దేని ద్వారా డయోబెటిస్కు చికిత్స చేయవచ్చు.
- | | |
|------------------------------|----------------------------------|
| i) Bile juice
బైల్ జ్యూస్ | ii) Amino acids
అమైనో ఆమ్లాలు |
| iii) Vitamins
విటమిన్లు | iv) Insulin
ఇన్సులిన్ |
- c) Penicillin
పెన్సిలిన్
- | | |
|------------------------------|-----------------------------------|
| జీ) ఊట్టబీజాబ్జీట
ఎరువులు | జీజీ) ష్చీర్లుబీ
విటమిన్ |
| iii) Hormone
హార్మోన్ | iv) Antibiotic
రోగక్రిమి నాశకం |
- d) Vitamin C
విటమిన్ సి
- | | |
|-------------------|--------------------|
| i) Lemon
నిమ్మ | ii) Banana
అరటి |
|-------------------|--------------------|

iii) Nuts
గింజలు

iv) Beans
బీన్సు

Q10) Match the following.

- | | |
|----------------------------|--|
| a) Paper
కాగితము | 1) Conventional energy
సాంప్రదాయ శక్తి |
| b) Anesthesia
మత్తుమందు | 2) Non conventional energy
సాంప్రదాయేతర శక్తి |
| c) Oil
నూనె | 3) Communication
భావప్రసారము |
| d) Water
నీరు | 4) Surgery
శస్త్ర చికిత్స |



Total No. of Questions : 10]

DBHM 31

B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Food & Beverage Management

Time : 3 Hours

Maximum Marks : 70

Answer any Five of the following
All questions carry equal marks

- Q1)** Write the procedure in selection of a supplier.
- Q2)** Discuss the steps in a control cycle of a hotel.
- Q3)** What is the significance of Delivery Invoice receiving report? How it is generated? Explain.
- Q4)** Explain the concepts of (a) FIFO (b) LIFO
- Q5)** What is Menu Engineering? Explain.
- Q6)** Discuss various types of costs.
- Q7)** Discuss the procedure in production planning.
- Q8)** Explain the major responsibilities of a Server.
- Q9)** Write the legal formalities in purchasing of Liquors.
- Q10)** Explain the working procedure of Beverage dispensing equipment.



Total No. of Questions : 10]

DBHM 32

BHM DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Accommodation Operations

Time : 3 Hours

Maximum Marks : 70

Answer any Five questions
All questions carry equal marks

- Q1)** Define forecasting. Explain the methods in forecasting room revenue.
- Q2)** Explain the functions of Management.
- Q3)** What is Occupancy ratio? Discuss in detail.
- Q4)** Write the structure of hotel income statement.
- Q5)** What is Equivalent Occupancy? Discuss.
- Q6)** Determine the elements of Revenue Management.
- Q7)** Explain the internal sources of recruitment.
- Q8)** Examine the Tools of Selection.
- Q9)** Explain the incentive programs in detail.
- Q10)** Explain the methods of performance Appraisal in brief.



Total No. of Questions : 10]

DBHM33

B.H.M. DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Housekeeping Management

Time : 3 Hours

Maximum Marks : 70

Answer any Five questions
All questions carry equal marks

- Q1)** Write the organisational structure of Housekeeping department.
- Q2)** Discuss the classification of Hotels.
- Q3)** Discuss the importance of communication between Housekeeping and other departments.
- Q4)** Explain the classification of Cleaning Equipments.
- Q5)** Discuss the responsibilities of Housekeeping Personnel.
- Q6)** What are Cleaning agents? Explain.
- Q7)** Explain the manual procedure of Cleaning.
- Q8)** What is a Work Card? How it is useful? Explain.
- Q9)** How do you clean lobbies? Explain.
- Q10)** How do you clean restaurants? Explain.



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DBHM 34

BHM DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Information Technology for Hotel Management

Time : 3 Hours

Maximum Marks : 70

Answer any Five questions
All questions carry equal marks

- Q1)* Explain the role of computers in Front Office.
- Q2)* Discuss the importance of computers in Management.
- Q3)* What is MIS? Write its significance.
- Q4)* Write the steps in Data Life Cycle.
- Q5)* Discuss the steps in Decision Making Process.
- Q6)* Explain the steps SDLC.
- Q7)* Discuss the role of MIS in marketing.
- Q8)* What is HRIS? Discuss.
- Q9)* What is Batch Processing? Explain.
- Q10)* Discuss various gadgets used in data transformation.



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DBHM 35

BHM DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Communication & Soft Skills

Time : 3 Hours

Maximum Marks : 70

Answer any Five of the following

- Q1)* What is Business Communication? Write it's importance.
- Q2)* Write the objectives of Communication in the hotel industry.
- Q3)* Discuss about barriers of Communication.
- Q4)* Define 'On the Job Communication'. Why it is important? Explain.
- Q5)* What is a Sales Letter? Discuss it's importance.
- Q6)* What is a Seminar? Explain the process of conducting Seminar.
- Q7)* Write a format of a letter relating to foreign trade.
- Q8)* What is a Report? Explain the types of Reports.
- Q9)* Discuss the different types of communication with reference to OJT.
- Q10)* Suggest measures to improve interpersonal communication.



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DBHM 36

BHM DEGREE EXAMINATION, JUNE/JULY - 2019

(Third Year)

Hotel Engineering & Maintenance

Time : 3 Hours

Maximum Marks : 70

Answer any Five questions
All questions carry equal marks

- Q1)** Discuss the role and importance of Maintenance Department in the hotel.
- Q2)** What is Lumpsum construct? Discuss in brief.
- Q3)** What is price rate? How do you fix the price for maintenance? Explain.
- Q4)** Write the determinants of equipment replacement policy.
- Q5)** Define Excessive Maintenance. Write the consequences of Excessive Maintenance.
- Q6)** What are the provisions of Replacement policy.
- Q7)** Discuss the procedure to know the hardness of water.
- Q8)** Explain the types of plumbing equipments.
- Q9)** What is the need for construction of ceiling ? Explain.
- Q10)** How do you prevent dampness? Explain

