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**DHHM01/DBM01/DMM01/DHRM01/DFM01/DBFM01/DIB01**

**P.G. DIPLOMA DEGREE EXAMINATION, JUNE/JULY - 2019**

**PGDHHM**

**Perspectives of Management**

**Time : 3 Hours**

**Maximum Marks : 70**

Answer any Five questions  
All questions carry equal marks

- Q1)* Define Management. Explain internal forces influencing management.
- Q2)* Discuss the functions of management.
- Q3)* What are the objectives of planning? Explain the types of plans in detail.
- Q4)* What is the purpose of organising? Elucidate the principles of organisation.
- Q5)* Explain the elements of directing.
- Q6)* Discuss the barriers to effective communication.
- Q7)* Write a note on PERT and CPM.
- Q8)* Explain the social responsibilities of business.
- Q9)* What is the nature and purpose of staffing? Explain the internal sources of recruitment.
- Q10)* Distinguish between Management and Administration. Explain the significance of management in an organisation.



**Total No. of Questions : 10]**

**DBM02/DHRM02**

**P.G. DIPLOMA DEGREE EXAMINATION,  
JUNE/JULY - 2019  
BM/HRM  
Human Resource Management**

**Time : 3 Hours**

**Maximum Marks : 70**

Answer any five questions  
All questions carry equal marks

- Q1)** What is HRM? Discuss the internal environment that effect HRM programmes.
- Q2)** Discuss the need and methods of job analysis.
- Q3)** What is the importance of human resource planning? Discuss the forecasting techniques of human resource planning.
- Q4)** Explain the various sources of recruitment.
- Q5)** Discuss in detail the steps in selection process.
- Q6)** Discuss the different methods of performance appraisal in brief.
- Q7)** Critically examine the Maslow's theory of motivation.
- Q8)** Write a note on collective bargaining.
- Q9)** Describe the methods of wage payments.
- Q10)** Write about the following :
- a) Syndicate method.
  - b) Quality circles.
  - c) Role playing.

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**DHRM03**

**P.G. DIPLOMA DEGREE EXAMINATION,  
JUNE/JULY - 2019  
PGDHRM  
Labour Welfare and Social Security**

**Time : 3 Hours**

**Maximum Marks : 70**

Answer any five questions  
All questions carry equal marks

- Q1)** Define labour welfare. Explain the nature and scope of labour welfare.
- Q2)** Explain the role and functions of agencies of labour welfare in India.
- Q3)** What are the principles of labour welfare?
- Q4)** What are the statutory labour welfare programs implemented in India?
- Q5)** Explain the role and status of welfare officer.
- Q6)** Define Social Security. Explain its nature and scope.
- Q7)** Enumerate various measures of Social Security for Industrial Employees.
- Q8)** Explain the various functions of labour administration in A.P.
- Q9)** Explain the functions of Director General of Employment and Training.
- Q10)** Write short notes on the following :
- a) Extra Mural Welfare Centres.

b) Philosophy of labour welfare.

c) Social Insurance.



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**DHRM04**

**P.G. DIPLOMA DEGREE EXAMINATION,  
JUNE/JULY - 2019  
PGDHRM  
Organisational Behaviour**

**Time : 3 Hours**

**Maximum Marks : 70**

Answer any five questions  
All questions carry equal marks

- Q1)** Define OB. Discuss the scope and elements of organisational behaviour.
- Q2)** Explain the process of group formation.
- Q3)** Explain the Johari window model and discuss its role in an organisation.
- Q4)** Critically examine the two factor theory of motivation.
- Q5)** Elucidate the leadership styles highlighted in Blake and Mouton's managerial grid.
- Q6)** What do you mean by organisational climate? Discuss the determinants of organisational climate.
- Q7)** Explain the factors that influence organisational culture.
- Q8)** Discuss the types of groups in an organisation.
- Q9)** What is attitude? Explain the factors influencing a person's attitude.
- Q10)** What are the types of non-financial incentives available to motivate employees?

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**DHRM05**

**P.G. DIPLOMA DEGREE EXAMINATION,  
JUNE/JULY - 2019  
PGDHRM  
Employee Compensation Managememe**

**Time : 3 Hours**

**Maximum Marks : 70**

Answer any FIVE questions  
All questions carry equal marks

- Q1)* Examine the need and significance of employee compensation management.
- Q2)* Briefly discuss about minimum wage concept.
- Q3)* What are the methods of wage determination?
- Q4)* What are the roles and functions of wage boards?
- Q5)* Examine the origin and evolution of D.A.
- Q6)* What are the principles of wage fixation?
- Q7)* Define Incentive. What are the principles of incentives?
- Q8)* Discuss about productivity linked wage system.
- Q9)* What are the features of managerial compensation?
- Q10)* What is the role of HR department in compensation management?